postmaster@DOCGOV.onmicrosoft.com

From:	postmaster@DOCGOV.onmicrosoft.com
Sent:	Wednesday, March 21, 2018 9:30 AM
To:	Mark.Graff@noaa.gov
Subject:	Undeliverable: Weekly FOIA Incoming and High Visibility Requests
Attachments:	details.txt; Weekly FOIA Incoming and High Visibility Requests

Your message to cholmes@doc.gov couldn't be delivered.

cholmes wasn't found at doc.gov.

Mark.Graff	Office 365	cholmes
Action Required		Recipient
Unknown To address		

How to Fix It

The address may be misspelled or may not exist. Try one or more of the following:

- Send the message again following these steps: In Outlook, open this non-delivery report (NDR) and choose **Send Again** from the Report ribbon. In Outlook on the web, select this NDR, then select the link "**To send this message again, click here.**" Then delete and retype the entire recipient address. If prompted with an Auto-Complete List suggestion don't select it. After typing the complete address, click **Send**.
- Contact the recipient (by phone, for example) to check that the address exists and is correct.
- The recipient may have set up email forwarding to an incorrect address. Ask them to check that any forwarding they've set up is working correctly.
- Clear the recipient Auto-Complete List in Outlook or Outlook on the web by following the steps in this article: Fix email delivery issues for error code 5.1.10 in Office 365, and then send the message again. Retype the entire recipient address before selecting **Send**.

If the problem continues, forward this message to your email admin. If you're an email admin, refer to the **More Info for Email Admins** section below.

Was this helpful? Send feedback to Microsoft.

More Info for Email Admins

Status code: 550 5.1.10

This error occurs because the sender sent a message to an email address hosted by Office 365 but the address is incorrect or doesn't exist at the destination domain. The error is reported by the recipient domain's email server, but most often it must be fixed by the person who sent the message. If the steps in the **How to Fix It** section above don't fix the problem, and you're the email admin for the recipient, try one or more of the following:

The email address exists and is correct - Confirm that the recipient address exists, is correct, and is accepting messages.

Synchronize your directories - If you have a hybrid environment and are using directory synchronization make sure the recipient's email address is synced correctly in both Office 365 and in your on-premises directory.

Errant forwarding rule - Check for forwarding rules that aren't behaving as expected. Forwarding can be set up by an admin via mail flow rules or mailbox forwarding address settings, or by the recipient via the Inbox Rules feature.

Recipient has a valid license - Make sure the recipient has an Office 365 license assigned to them. The recipient's email admin can use the Office 365 admin center to assign a license (Users > Active Users > select the recipient > Assigned License > Edit).

Mail flow settings and MX records are not correct - Misconfigured mail flow or MX record settings can cause this error. Check your Office 365 mail flow settings to make sure your domain and any mail flow connectors are set up correctly. Also, work with your domain registrar to make sure the MX records for your domain are configured correctly.

For more information and additional tips to fix this issue, see Fix email delivery issues for error code 5.1.10 in Office 365.

Original Message Details

Created Date:	3/21/2018 1:28:54 PM
Sender Address:	Mark.Graff@noaa.gov
Recipient Address:	cholmes@doc.gov
Subject:	Weekly FOIA Incoming and High Visibility Requests

Error Details

Reported error:	*550 5.1.10 RESOLVER.ADR.RecipientNotFound; Recipient cholmes@doc.gov not found by SMTP address lookup*
DSN generated by:	BN1PR09MB0291.namprd09.prod.outlook.com

Message Hops

HOP	TIME (UTC)	FROM	TO	WITH	RELAY TIME
1	3/21/2018 1:28:54 PM		10.200.46.138	HTTP	*
2	3/21/2018 1:29:39 PM		mail-qt0-x22e.google.com	SMTP	45 sec
3	3/21/2018 1:29:39 PM	mail-qt0-x22e.google.com	CY1GCC01FT009.mail.protection.outlook.com	Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA_P256)	*
4	3/21/2018 1:29:39 PM	CY1GCC01FT009.eop-gcc01.prod.protection.outlook.com	DM5PR09CA0014.outlook.office365.com	Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA384)	*
5	3/21/2018 1:29:40 PM	DM5PR09CA0014.namprd09.prod.outlook.com	BN1PR09MB0291.namprd09.prod.outlook.com	Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384)	1 sec

Original Message Headers


```
Received: from DM5PR09CA0014.namprd09.prod.outlook.com (10.172.32.24) by
 BN1PR09MB0291.namprd09.prod.outlook.com (10.160.80.28) with Microsoft SMTP
 Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id
 15.20.609.10; Wed, 21 Mar 2018 13:29:40 +0000
Received: from CY1GCC01FT009.eop-gcc01.prod.protection.outlook.com
 (2a01:111:f400:7d02::207) by DM5PR09CA0014.outlook.office365.com
 (2603:10b6:4::24) with Microsoft SMTP Server (version=TLS1_2,
 cipher=TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA384) id 15.20.609.10 via Frontend
 Transport; Wed, 21 Mar 2018 13:29:39 +0000
Authentication-Results: spf=pass (sender IP is 2607:f8b0:400d:c0d::22e)
 smtp.mailfrom=noaa.gov; doc.gov; dkim=pass (signature was verified)
 header.d=noaa.gov;doc.gov; dmarc=bestguesspass action=none
 header.from=noaa.gov;
Received-SPF: Pass (protection.outlook.com: domain of noaa.gov designates
 2607:f8b0:400d:c0d::22e as permitted sender) receiver=protection.outlook.com;
 client-ip=2607:f8b0:400d:c0d::22e; helo=mail-qt0-x22e.google.com;
Received: from mail-qt0-x22e.google.com (2607:f8b0:400d:c0d::22e) by
 CY1GCC01FT009.mail.protection.outlook.com (2a01:111:e400:7d00::263) with
 Microsoft SMTP Server (version=TLS1_2,
 cipher=TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA_P256) id 15.20.567.16 via Frontend
 Transport; Wed, 21 Mar 2018 13:29:39 +0000
Received: by mail-qt0-x22e.google.com with SMTP id 125so5206449qtj.1
        for <cholmes@doc.gov>; Wed, 21 Mar 2018 06:29:39 -0700 (PDT)
DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed;
        d=noaa.gov; s=google;
        h=mime-version:from:date:message-id:subject:to:cc;
        bh=kV89RUCP96mMtJbdNgtDnNXoVI7Dn7YoKaGyTCjAF6s=;
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```

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fMKw==
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d=1e100.net; s=20161025;
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MsNSOi4cklsyy7yny9r8TF9iV1ZUAzvc3TEbVloVXg==
X-Google-Smtp-Source: AG47ELuHPuRfj6L6HxuIQi0A7QaKu2yQoJkKGenhqwvsRfCGTQx0O5ObhLZDWWkv0GCUW+cUx1lQhfvgKicfYh7PqLU=
X-Received: by 10.200.41.80 with SMTP id z16mr29009239qtz.189.1521638977077;
Wed, 21 Mar 2018 06:29:37 -0700 (PDT)
MIME-Version: 1.0
Received: by 10.200.46.138 with HTTP; Wed, 21 Mar 2018 06:28:54 -0700 (PDT)

From: Mark Graff - NOAA Federal <mark.graff@noaa.gov>Date: Wed, 21 Mar 2018 09:28:54 -0400
Message-ID: <CAFHw6A99RP4KN35Jonis78KeoxP99pe334G7Zq7xjVpb6jC1mg@mail.gmail.com>Subject: Weekly FOIA Incoming and High Visibili
ty Requests
To: Stephen Lipps - NOAA Federal <stephen.lipps@noaa.gov>, "Holmes, Colin" <cholmes@doc.gov>,
Scott Smullen - NOAA Federal <scott.smullen@noaa.gov>, Jeff Dillen - NOAA Federal <jeff.dillen@noaa.gov>,
Kristen Gustafson - NOAA Federal <kristen.l.gustafson@noaa.gov>, Robert Hogan <robert.j.hogan@noaa.gov>,
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Stuart Levenbach - NOAA Federal <Stuart.levenbach@noaa.gov>,
Kevin Wheeler - NOAA Federal <Kevin.Wheeler@noaa.gov>,
Brandon Elsner - NOAA Federal <Brandon.Elsner@noaa.gov>,
Taylor Jordan - NOAA Federal <Taylor.Jordan@noaa.gov>, Erik Noble - NOAA Federal <erik.noble@noaa.gov>,
Wendy Lewis - NOAA Federal <Wendy.Lewis@noaa.gov>CC: Tom Taylor <tom.taylor@noaa.gov>,
Kimberly Katzenbarger - NOAA FEDERAL <kimberly.katzenbarger@noaa.gov>, Charles <charles.green@noaa.gov>,
Dennis Morgan - NOAA Federal <dennis.morgan@noaa.gov>,
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Jeri Dockett - NOAA Affiliate <jeri.dockett@noaa.gov>,
Lawrence Charters - NOAA Federal <lawrence.charters@noaa.gov>,
Allison Soussi-Tanani - NOAA Federal <Allison.Soussi-Tanani@noaa.gov>,
"Bogomolny, Michael (Federal)" <MBogomolny@doc.gov>,
Roxie Allison-Holman - NOAA Federal <roxie.allison-holman@noaa.gov>,
John Almeida - NOAA Federal <john.almeida@noaa.gov>,
Michael Weiss - NOAA Federal <michael.weiss@noaa.gov>,
Maria Williams - NOAA Federal <Maria.Williams@noaa.gov>,
Shawn Martin - NOAA Federal <shawn.martin@noaa.gov>,
Kathryn Kempton - NOAA Federal <kathryn.kempton@noaa.gov>, Ed Kearns - NOAA Federal <ed.kearns@noaa.gov>,
Cheryl Scannell - NOAA Federal <cheryl.scannell@noaa.gov>,
Devin Brakob - NOAA Federal <devin.r.brakob@noaa.gov>, _OCIO GPD <ocio.gpd@noaa.gov>,
Darone Jones - NOAA Federal <darone.jones@noaa.gov>,
Christina Storz - NOAA Federal <christina.storz@noaa.gov>Content-Type: multipart/mixed; boundary="001a11472a7ab54ecc0567ec2e66"
Return-Path: mark.graff@noaa.gov
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X-EOPTenantAttributedMessage: 44cf3ec3-840c-4086-b7de-e3bc9a6c2db4:0
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