

# NOAA 5<sup>th</sup> Annual Diversity, Equity, Inclusion, and Accessibility Summit





Presented by:

Mr. Kenneth M. Bailey

Director, Office of Inclusion and Civil Rights

### **Discussion Points**

# Office of Inclusion and Civil Rights

- Workforce Demographics
- DEIA Implementation Plan Dashboard
- DEIA Maturity Model
- DEIA Improvements/Accomplishments
- Effective Summit
- Growth Mindset



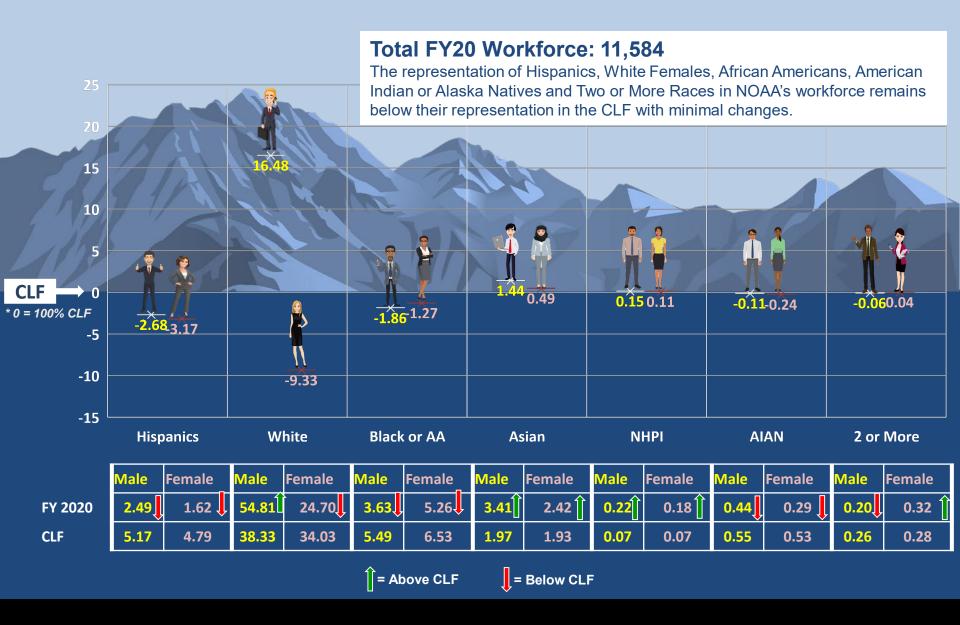
## **Key Terms and Definitions**

# Office of Inclusion and Civil Rights

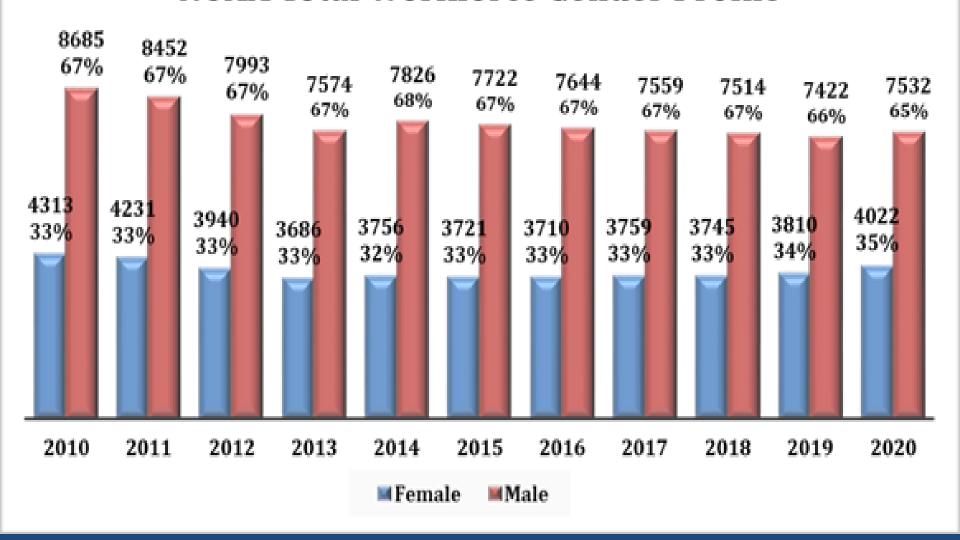
Acronym	Term			
CLF	Civilian Labor Force (CLF): U.S. citizens, persons 16 years of age and over (except those in the armed forces and non-felons who are employed or are unemployed ar seeking work.			
OCLF	Occupational Civilian Labor Force: Reflects civilian labor force by specific occupation/career series.			
1	Above NOAA total Workforce or CLF			
<b>↓</b>	Below NOAA total Workforce or CLF			



### **NOAA Total Workforce Distribution vs CLF**

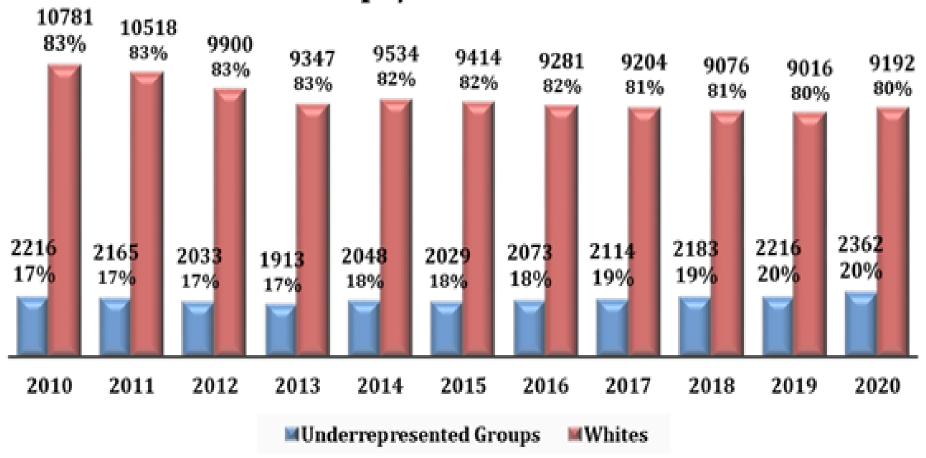


### **NOAA Total Workforce Gender Profile**



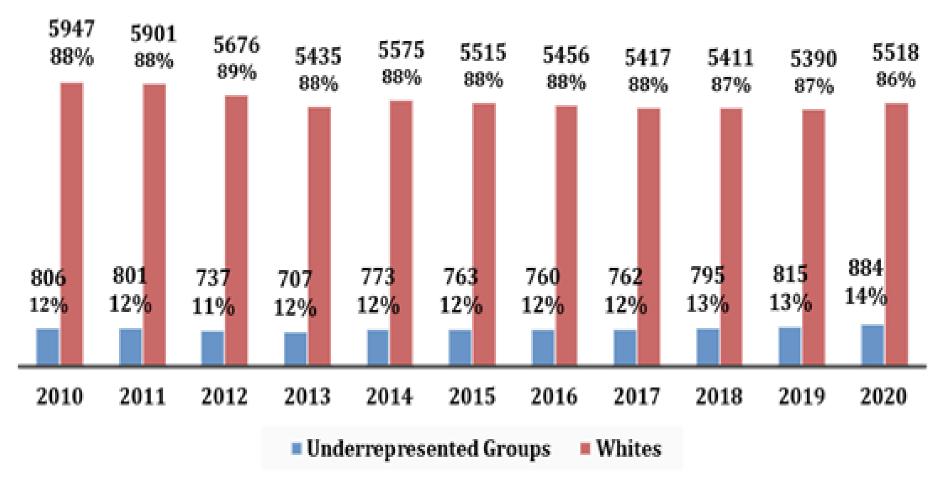
NOAA total workforce gender demographics have improved with women's representation increasing since FY2019, as males have decreased. Until FY2019, male representation was generally flat.

# NOAA Total Workforce Underrepresented Groups/Whites Profile



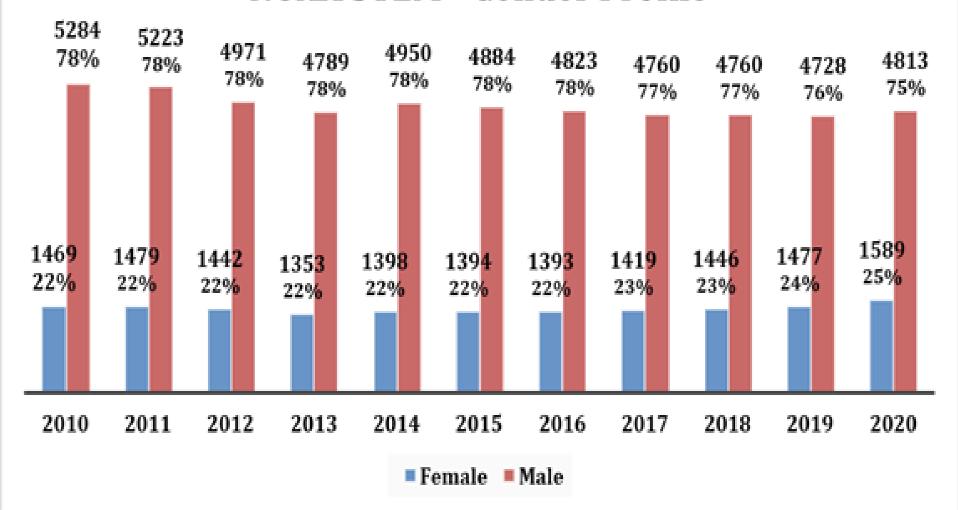
When looking at Underrepresented Groups and Whites the trend for underrepresented groups has slightly increased since FY2017. The representation of Whites had been relatively flat for several years prior.

# NOAA Science, Technology, Engineer, Mathematic (STEM) Underrepresented Groups/Whites Profile



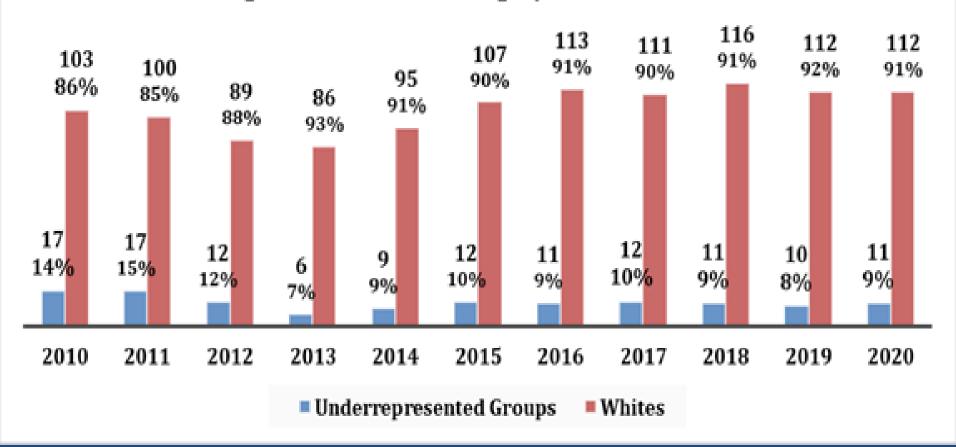
The STEM Underrepresented Group's Profile demonstrates an upward trend since FY2018 when prior years dating back to FY2010 their representation had been generally flat while the STEM White Profile demonstrates a downward trend.

### **NOAA STEM - Gender Profile**



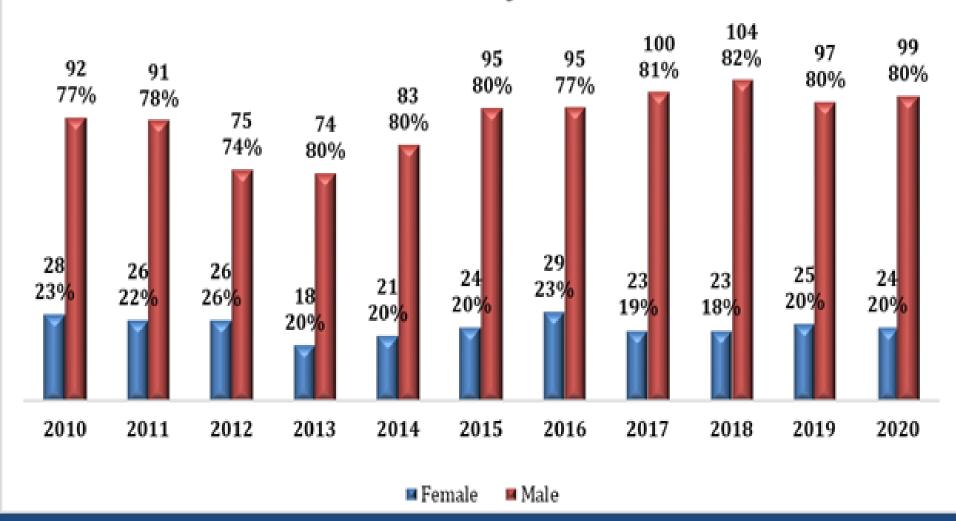
The STEM Gender Profile has increased by 2 percent over the course of the past four years while being flat from 2010-2016.

# NOAA Senior Executive Service Underrepresented Groups/Whites Workforce



The SES Underrepresented Groups/Whites Workforce demonstrates a slight change from FY2019 through FY2020. However, the representation of whites in the SES has for a time been well above their overall representation in the workforce as 80%, while underrepresented groups are well below their overall participation in the workforce at 20%. Whites total SES totals 1,144 averaging 104 SES or 90% over an 11 year span, while the underrepresented groups have total only 128 SES averaging 11 SES or 10% over the course of the 11 year period. NOAA understands that it needs to diversify its executive corps to look more like the workforce and have focused initiatives to facilitate professional development of underrepresented groups to enhance their promotion potential.

# **NOAA SES by Gender**



The SES by gender displays wavering inconsistency with increases and decreases of women in the executive service. Women representation is under their overall workforce participation of 35%. NOAA recognizes this is an area where there needs to be focus on succession planning which is inclusive of women in NOAA's workforce.

# DEIA Implementation Plan Dashboard













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#### **DEIA Implementation Dashboard**



#### **Accomplishments:**

- Concerted effort to be more inclusive in recruitment and outreach.
- All offices have committed to developing plans to encourage the use of diverse panels.

#### Challenges:

· Implementing enterprise wide use of diverse interview panels

#### **Accomplishments:**

- There is robust participation from leadership on D&I.
- NOAA Transgender Policy approved and published

#### Challenges:

- Changing the cultural mindset to one that universally values DEIA
- Supervisors lack of support for staff participation in DEIA related events and groups.
- Missing an Executive Sponsor for Generations with Genius FRG

#### **Accomplishments:**

- D&I is currently listed as a high priority risk
- NOAA Culture Survey has been launched.
- All offices have begun to develop Office specific D&I Plans.

#### **Challenges:**

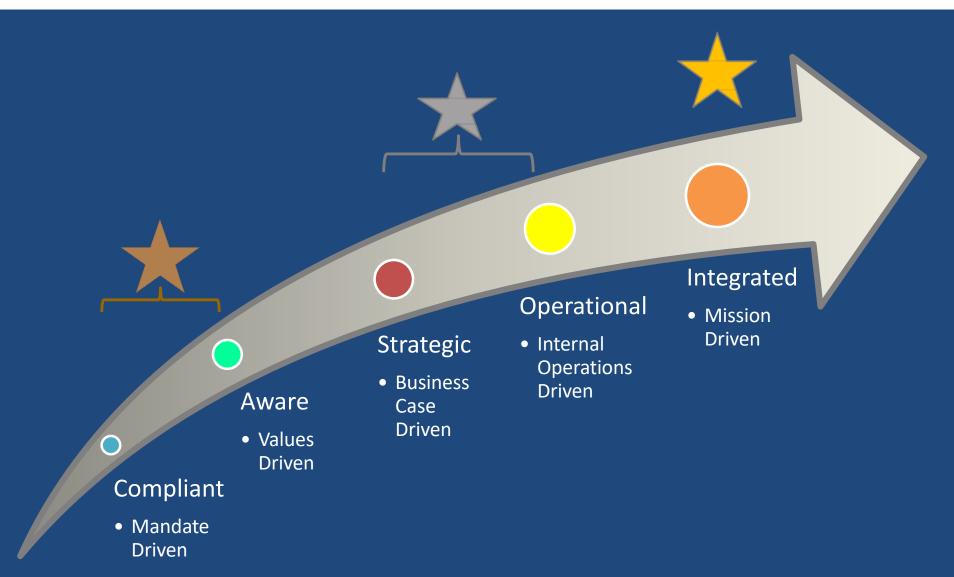
- Developing measurable outcomes and effective data gathering techniques to ensure accountability for each action.
- **Ensuring leaders remain** transparent on their D&I Efforts.





# Diversity and Inclusion Maturity Model

## **DOC D&I Program Opportunities**



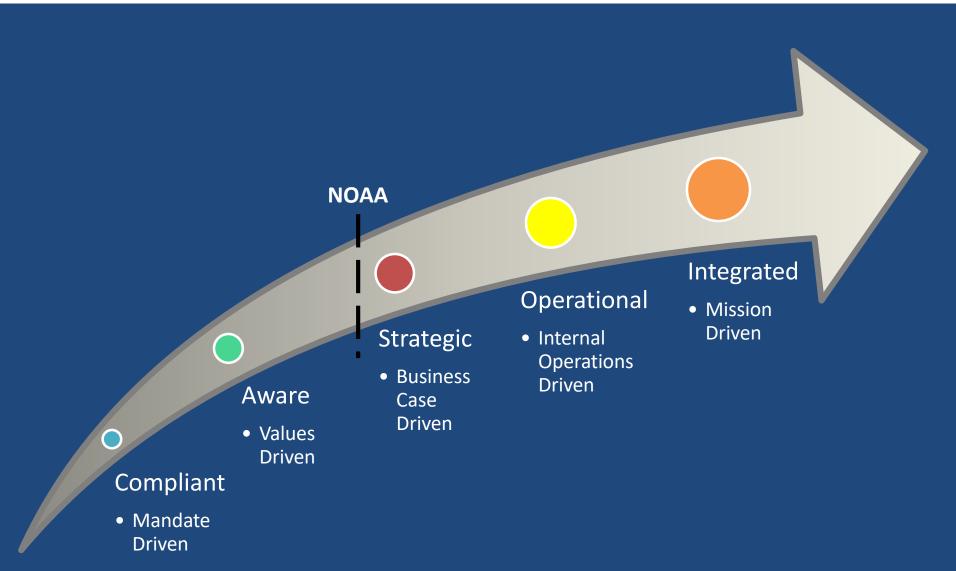
# Diversity and Inclusion Framework Matrix Options for a Holistic DEIA Program

Diversity & Inclusion Framework Components	Focus	Compliant/ Aware (Bronze)	Strategic/ Operational (Silver)	Integrated (Gold)
Workforce Diversity	People	<ul><li>Focused on demographics</li><li>Complying with mandatory reporting</li></ul>	- Ensure data driven D&I decisions - Collaborate with HR on workforce planning and conduct targeted outreach	<ul> <li>Workforce diversity outcomes regularly evaluated for ROI impact agency-wide</li> <li>Diversity is broadened to include cognitive, organizational and functional aspects (even global)</li> </ul>
Workplace Inclusion	Culture	<ul> <li>Hosting Special Emphasis Events</li> <li>A few leaders are involved in D&amp;I activities</li> <li>Email communications to increase awareness of D&amp;I programs and events</li> </ul>	<ul> <li>Capitalize on events to communicate D&amp;I goals and objectives</li> <li>Leaders communicate D&amp;I goals and establish accountability in performance plans</li> <li>Comprehensive D&amp;I education program</li> <li>Coordinated events with ERGs and affinity groups</li> </ul>	<ul> <li>Leaders are maximizing organizational performance through inclusive practices</li> <li>D&amp;I drives innovation and process improvement</li> <li>ERGs and Affinity Groups integrated into agency mission</li> </ul>
Agency Mission	Business	<ul> <li>No clearly established D&amp;I business case</li> <li>Resources as needed</li> <li>Minimum staff and budget</li> </ul>	<ul> <li>Established business case for D&amp;I</li> <li>Operationalizing D&amp;I strategic plan goals and strategies</li> <li>Additional resources allocated and distributed throughout the organization</li> </ul>	<ul> <li>Agency Head is leading the charge for D&amp;I</li> <li>Agency Directors, Secretaries, and Deputy Directors are key D&amp;I change agents in integrating D&amp;I into all aspects of the organization</li> <li>D&amp;I is a mission critical imperative and leveraged to meet current and future HR needs</li> <li>Agency recognized as a leader in D&amp;I in the public sector</li> <li>Dedicated resources are an agency priority</li> </ul>

#### **Korn Ferry D&I Maturity Model Stage 4: Operational** Stage 3: Talent Strategy Stage 5: Market And **Strategy Integration Integration** Sales Strategy Integration Stage 2: Awareness **Internal Operations Stage 1: Foundation** Talent Performance Driven Market Strategy Driven Values Driven Driven Compliance Driven Based on representation: D&I recognized for D&I seen as enhancing Based on moral imperative: D&I seen as enabler to quotas/narrow target generating high performing marketplace competitive **Premise** "The right thing to do" broad business strategy work teams advantage goals Definition broadened to **Definition of** Definition broadened to include concepts in **Defined by intersectionality** Narrow definition **Broad definition** Diversity/ include operational marketing and sales **Diversity Focus** disciplines disciplines **Executives and senior** Broadened to include Responsibility Compliance department **Human Resources** CDO and HR operational process owners leaders No or little leadership Leaders accept some Leadership Leaders have D&I goals D&I seen as an essential Line leaders are key D&I involvement or responsibility for D&I Involvement and accountability leadership competency change agents commitment Awareness that diverse **D&I** enhances business Business case for D&I D&I seen as asset and talent may be a benefit to **Business Case** None growth and profitability clearly articulated catalyst for innovation organization Metrics based on corporate Metrics capture talent Metrics focus on culture D&I outcomes regularly values indices or existing growth and learning and Measurement None or based solely on change and leadership evaluated for ROI impact talent engagement key talent lifecycle Strategy litigation avoidance. across all business lines impact processes processes Additional resources Additional resources No or few dedicated Additional resources distributed throughout Resources/ Dedicated staff and budget distributed throughout resources distributed throughout HR marketing, R&D, and Staffing operational functions customer service functions **Approach** Reactive approach Inspired approach Visionary approach Operational approach Sustainable approach



## **Diversity and Inclusion Maturity Model**



## **DEIA Improvements/Accomplishments**

# **DEIA Accomplishments**

# Office of Inclusion and Civil Rights

- Completion of FY17-19 D&I Implementation Plan and Implementation of the FY20-24
- Developed an Agency Targeted Outreach Reach Program to attract underrepresented populations to NOAA's workforce
- Raised FEVS Support for Diversity Score Each of the Pass Four Years
- Raised FEVS Inclusion Index Scores Each of the Pass Four Years
- Expanded ERGs and Increased Engagement with ERGs and Affinity Groups (Internal and External)
- CAO develop criteria to use when evaluating locations for NOAA facilities which consider the impact of locations on diversity in the organization
- NOAA received an awards for support from the BIG, FEW, HACU, National IMAGE (Hispanics),
   FAPAC
- OHCS implemented changes to LCDP application process to eliminate barriers
- Employees and affiliates may directly provide concerns and suggestions to NOAA leadership through the D&I Suggestion Box
- NOAA Response to the National Social Unrest
- Established a DEIA Events Calendar
- 4<sup>th</sup> Year Chosen as a Top 20 Supporter of Historically Black Colleges and Universities (HBCU)





# What Will It Take To Make This Summit As Effective As Possible For You

### **An Effective Summit**

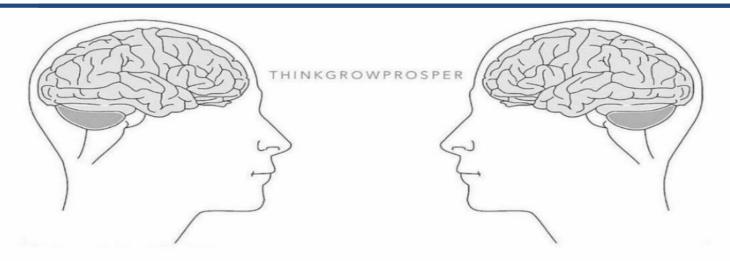
# Office of Inclusion and Civil Rights

- Motivation for Change
- Continuous Introspective Evaluation
- Being Aware of Areas That Provide Opportunity for You For Growth
- Challenge Yourself With Some Behaviors That Will Produce Actionable Result
- Sustain Effort in Application of Practices In The Areas of DEIA and WPVP



### **Growth Mindset vs. Fixed Mindset**

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#### **GROWTH MINDSET**

**Embraces challenges** 

Persists in the face of setbacks

Sees effort as the path to mastery

Learns from criticism

Finds lessons & inspiration in the success of others

#### **FIXED MINDSET**

Avoids challenges

Gets frustrated or gives up easily

Thinks potential is predetermined

Takes criticism personally

Feels threatened by the success of others







